# 服務統計 **Service Statistics**

### 義工服務概覽

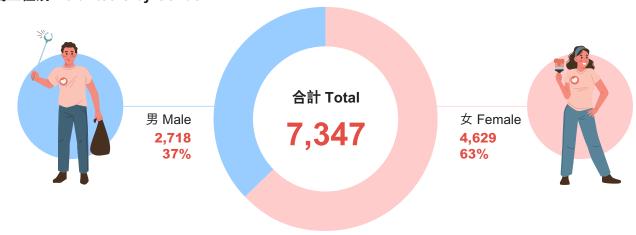
## **Summary of Service Statistics**

| 義工參與服務總人次 Total no. of volunteers performing service (frequency) | 61,451  |
|--|---------|
| 義工總服務時數 Total no. of service hours contributed by volunteers     | 245,894 |

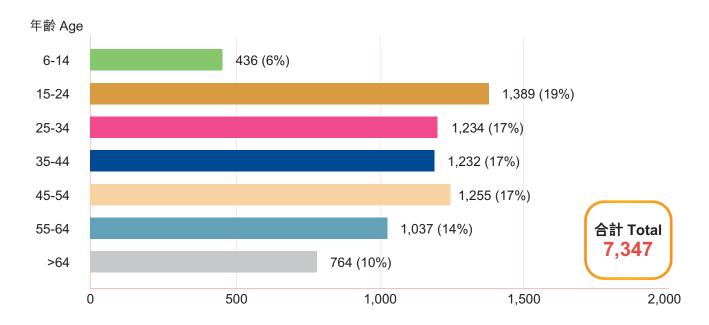
## 香港義工團 一個人會員統計

## Statistics on Hong Kong Community Volunteers — Individual Members

# 義工性別 Volunteers by Gender



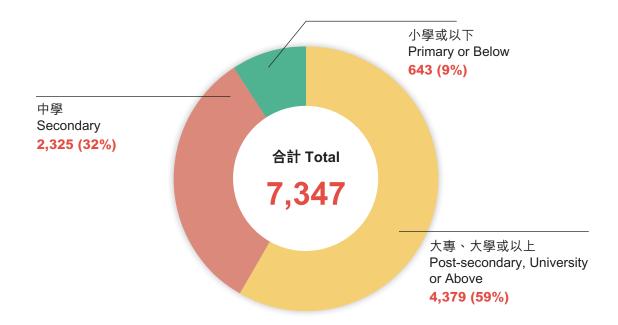
#### 義工年齡 Volunteers by Age



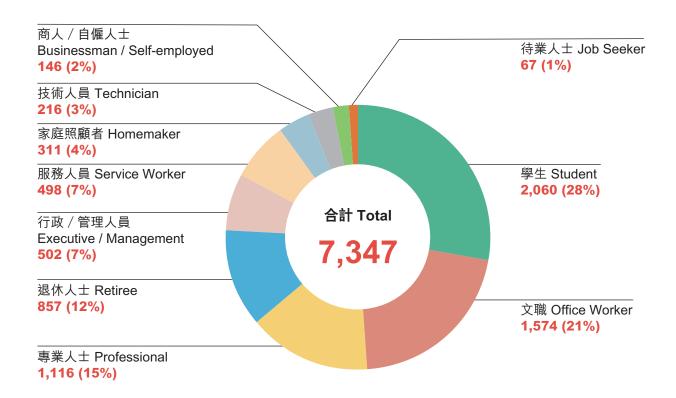




#### 義工教育程度 Volunteers by Education Level



#### 義工職業 Volunteers by Occupation



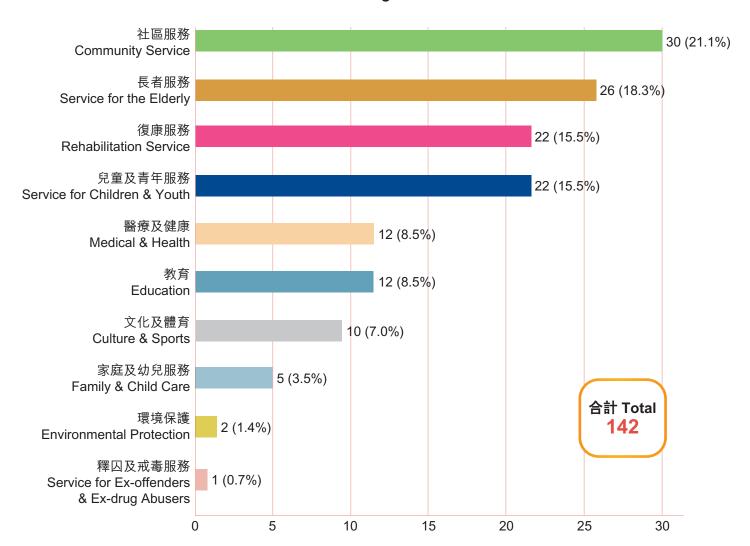
## 香港義工團 — 團體會員統計

## Statistics on Hong Kong Community Volunteers — Corporate Members

| 團體會員類別<br>Nature of Corporate Members                  | 團體數目<br>No. of Corporates | 義工人數<br>No. of Volunteers |
|--|---------------------------|---------------------------|
| 社會服務 / 非牟利團體 Social Service / Non-profit Organisations | 449                       | 514,860                   |
| 政府 / 公營機構 Government / Public Service Organisations    | 51                        | 89,113                    |
| 商界機構 Business Corporations                             | 128                       | 85,172                    |
| 教育團體 Educational Institutions                          | 53                        | 14,888                    |
| 醫療團體 Medical Institutions                              | 15                        | 12,866                    |
| 宗教團體 Religious Organisations                           | 7                         | 2,460                     |
| 康體及文化機構 Recreational & Cultural Organisations          | 16                        | 787                       |
| 總數 Total   | 719                       | 720,146                   |

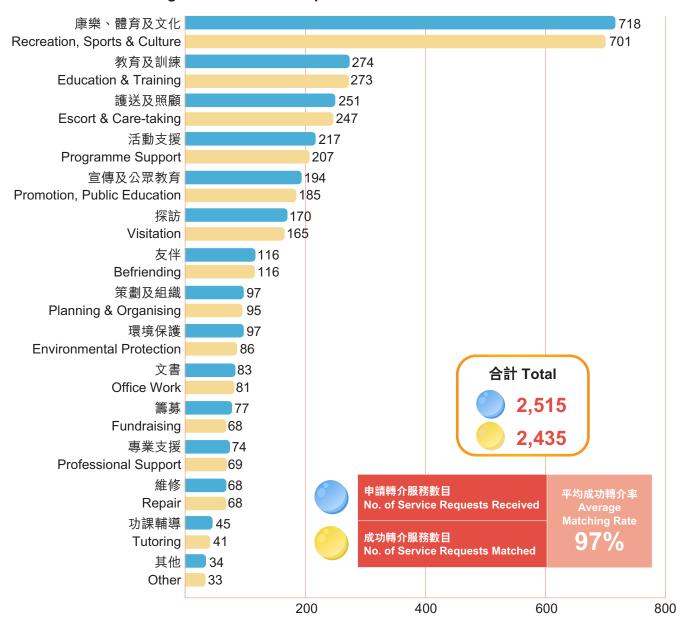
## 義工轉介服務 Volunteer Referral Service

#### 使用義工登記機構服務類別 Service Nature of User Organisations



### 義工轉介服務 Volunteer Referral Service

#### 轉介服務成功率 Matching Rate of Service Requests



| 服務對象類別<br>Types of Serv | ice Recipients   | 服務對象人數<br>No. of Service Recipients |
|-------------------------|--|-------------------------------------|
|                         | 市民大眾/社區人士<br>General Public / Community  | 829,833                             |
|                         | 兒童及青少年<br>Children & Youth   | 84,022                              |
|                         | 長者<br>Elders   | 78,770                              |
|                         | 弱勢家庭 / 釋囚 / 濫用藥物人士<br>Disadvantaged Families / Ex-offenders / Substance Users          | 41,922                              |
| No.                     | 精神病康復人士 / 傷殘人士 / 病人<br>Psychiatric Rehabilitants / People with Disabilities / Patients | 21,475                              |
| 總數 Total                |  | 1,056,022                           |

# 義務工作培訓 Training Programmes



| 培訓課程類別<br>Types of Training Programmes                       | 課程次數<br>No. of<br>Training Courses | 課程節數<br>No. of<br>Training Sessions | 參與人次<br>No. of<br>Attendances |
|--|------------------------------------|-------------------------------------|-------------------------------|
| 基礎培訓<br>Basic Training                                       | 207                                | 418                                 | 29,278                        |
| 服務技巧培訓<br>Skills Training                                    | 70                                 | 94                                  | 2,962                         |
| 領袖及義務工作管理培訓<br>Leadership & Volunteer Management<br>Training | 88                                 | 111                                 | 5,189                         |
| 合計 Total   | 365                                | 623                                 | 37,429                        |



| 專業支援及諮詢服務 Professional Support                          |     |
|---|-----|
| 提供支援及諮詢次數<br>No. of Consultation / Technical Assistance | 511 |
| 接受支援及諮詢機構數目<br>No. of User Organisations                | 556 |

### 特約培訓

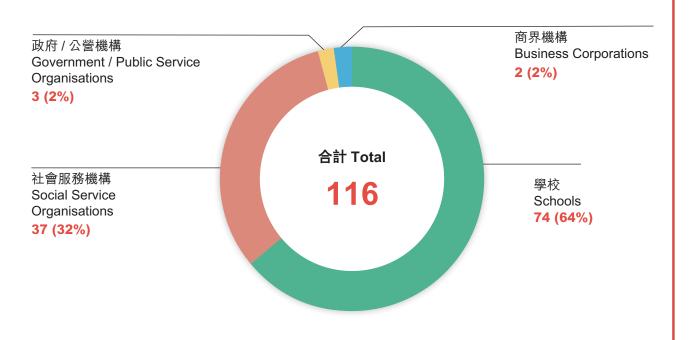
本局香港義工學院因應個別機構及團體的需求,為義工及任用義工人士量身設計培訓計劃,並由具經驗的職員和義務培訓員講授課程。

## **Specialised Training Programmes**

In response to the needs of individual organisations, AVS Hong Kong Institute of Volunteers tailor-made volunteer service training programmes conducted by experienced staff and volunteer trainers.

| 特約培訓概覽 Summary of Specialised Training Programmes |        |
|---|--------|
| 服務使用機構數目 No. of User Organisations                | 116    |
| 培訓節數 No. of Training Sessions                     | 288    |
| 培訓時數 No. of Training Hours                        | 505    |
| 參與人次 No. of Attendances                           | 24,797 |

#### 服務使用機構類別 Types of User Organisations -



#### 培訓類別 Types of Training Programmes •

